



Application Terms & Conditions

SSDM works hard to provide a standard of excellence in the application of your graphics. To facilitate this, ensure we meet your expectations and unnecessary extra costs for downtime or vehicle preparation prior to application are avoided, you can help by following the checklist below.

The steps below should be completed or alternative arrangements agreed and in place prior to each application date to ensure delays or additional charges are not incurred and to provide a valid warranty.

Vehicle conditions

- All vehicles must be presented to our fitters clean and dry; free from pre-delivery wax, grease etc. upon their arrival.
- All vehicles must be sited undercover with a minimum ambient temperature of twelve degrees Celsius (12°C). Adequate lighting, utilities and clear unrestricted access around the vehicles is necessary.
- On site risk assessments will be conducted by our applicators before commencing application. Their working environment must be well ventilated, clear and clean of obstructions and reasonably dirt and dust free.
- Any scheduled graphics application not completed due to vehicle non-appearance (or any other reason beyond our control (including missing or incorrect free-issue graphics) will be charged in full as per our quote/prevaling rates.
- Any return visit to complete graphic application resulting from reasons out of our control will be charged for in full as per our quote/prevaling rates.
- Unforeseen costs resulting from the above will be charged including waiting time, over time, travel, subsistence and accommodation.

Wrapped vehicles.

- All vehicles subject to the above.
- SSDM reserve the right to employ stress relief cuts in the vinyl where deep recesses etc. may be deemed unsuitable for seamless wrapping.
- Ambient temperature must be maintained at 12 degrees Celsius both during wrapping and for a 'stand down' period of 12 hours to allow the adhesive to perform optimally.
- Any vehicle damage, or irregular paint surface etc. including corrosion or rust will compromise the overall finish and performance of vinyl wrapping films which will invalidate any warranty; expressed or implied.



Vehicle Insurance

- SSDM has no insurable interest in any customer's vehicle delivered to our premises and will not be held responsible for loss or damage to customer's vehicles.
- It will always remain the responsibility of our customers to ensure their vehicles are fully insured whilst on our site.

Aftercare – Simple steps to safeguard your graphics

SSDM will always endeavour to specify the correct product and skill set for every graphic application. This ensures your investment will reward you with many years of excellent service and high performance. By adopting a proper aftercare policy, your graphics will meet your expectations.

Safeguard your graphics by observing the following

- Clean with a liquid detergent & water mix free from strong solvents.
- Avoid high acidic or alkaline levels.

Hand Washing

- Using clean water, spray the graphics to remove loose dirt.
- Using a mild detergent, wash the graphic with a soft brush, rag or sponge.
- Never use a hard bristle brush.
- If tar or oil remains on the graphic, clean with a rag moistened with mineral spirits or a household cleaner (no strong solvents). Wash again with detergent and water.
- Finish all cleaning processes with a rinse using clean water.

Pressure Washing

- Vinyl is easily cleaned using pressure washing – however Improper handling of the water spray or incorrectly blending cleaning solutions can just as easily damage it.

In order to keep from degrading the vinyl or lifting the edges of the film during pressure washing observe the following:

- Nozzle pressure should never exceed 1,300 psi (91 kg/cm²).
- Water temperature should not exceed approximately 60°C.
- Nozzle tip should never be closer than five feet (1.5m) from the graphics.

For further information or assistance please
contact us using the details below